

# SIMPLEclean Pflege-Set – Nachbestellkarte

406

Bitte  
ausreichend  
frankieren

Vorname*	Nachname*
Straße*	Nr.*
PLZ*	Ort*
Land*	
Geburtsdatum*	
Telefon für Rückfragen*	
E-Mail*	

LCK GmbH  
Im Unterfeld 2  
76698 Obstadt-Weiher  
Deutschland

\* Pflichtfelder, sonst erfolgt Lieferung gegen Vorauskasse





Fabric Warranty Card  
5-year service warranty

## Let us say thank you.

Congratulations on purchasing your new upholstered furniture covered in one of our SIMPLEclean fabrics. This is testimony to your excellent taste and eye for quality.

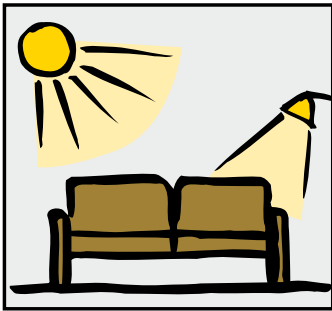
SIMPLEclean combines unique modularity from exceptional fabric qualities with the most exacting expectations on design and provides a wealth of options in the segment of furniture upholstery fabrics.

But our expectations go further:

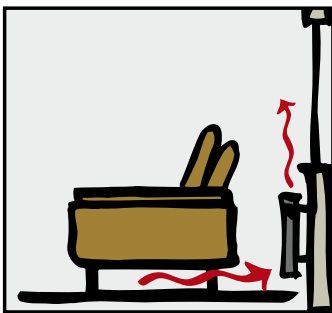
As a SIMPLEclean customer you can take advantage of our unique warranty on SIMPLEclean fabric upholsteries: a 5-year service warranty on every aspect of optimum care.

On the next page you will find comprehensive care advice for your SIMPLEclean fabric upholstery:

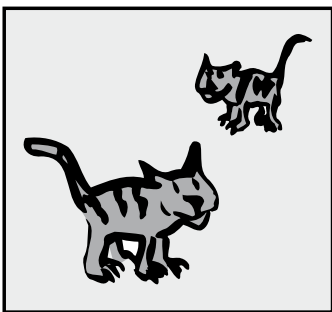
## Valuable advice – the proper way to treat upholstered furniture



**Sunlight and lighting:** Light changes materials. Over time, sunlight and artificial light cause textiles to fade. Wherever possible avoid exposure to very close and bright halogen light as it can speed up the fading process.



**Heating:** Too much heat damages upholstery fabrics; foam padding also suffers when exposed to excessively high levels of heat. Therefore, your upholstered furniture should not stand directly by a radiator. So make sure it is positioned far enough away from sources of heat. Upholstered furniture standing directly adjacent to a heat source must have sufficient floor clearance for fresh air to circulate and prevent any heat build-up.



**Pets:** Pets' claws will damage any upholstery fabric. Even the best upholstery fabrics will not withstand mechanical action of this type.



**Moisture:** Too much moisture can also damage upholstered furniture. The internal frame is often made of engineered wood. Moisture also affects other internal materials and can result in a loss of stability. Mould stains (mildew) can also occur. Recommended indoor climate: approx. 45 - 55 % rel. air humidity at a room temperature of 18 °C - 21 °C.

## Regular general cleaning

Preventive care is the best care.

No other piece of furniture is exposed to so much everyday wear and tear as upholstered furniture. Just like all textiles in everyday use, furniture upholstery fabrics need regular care and maintenance (vacuuming once a week with an upholstery nozzle on a power setting of no more than 500 watts and wiping down with a slightly moistened cleaning glove) as they are constantly subject to soiling from dust and usage contact.

**Recommendation for care: PURATEX® Synthetic Care Set**

### 1. User-oriented cleaning

The special **Cleaning Glove** is ideal for cleaning your upholstered furniture on a regular basis. The glove can be washed up to 60 °C (please do not use fabric softener).



**Use:** Thoroughly vacuum your upholstered furniture once a week with an upholstery nozzle on a power setting of no more than 500 watts. Slightly dampen the **Cleaning Glove** with water (only use distilled water to avoid lime deposits) and use it to wipe down the upholstery fabric. This will remove everyday dust and dirt particles from the fabrics and help to retain the beauty of your sofa.

### 2. Semi-annual cleaning

Your upholstered furniture should be cleaned thoroughly with the **PURATEX® Synthetic Cleaner**. Depending on the use of the upholstery we recommend a monthly cleaning and care especially in the arm and head area. This effective cleaning product can also be used for removing food and beverage stains (including dried-on stains).

**Use:** Shake bottle well before use. Pretest on a hidden area. Do not apply the **PURATEX® Synthetic Cleaner** directly to the textile upholstery. Wrap the cloth around the brush, apply some **PURATEX® Synthetic Cleaner** to the cloth and rub it in slightly. Clean the upholstery with circular movements from seam to seam. For heavier soilings or older stains put the cloth on the stain and apply some cleaner to the cloth. Wrap the cloth around the brush and work on the stain cautiously from outside to inside. After cleaning, wipe the treated area with the damp **Cleaning Glove** (use distilled water) from seam to seam. Let it dry thoroughly.

**Recommendation:** After intensive cleaning protect the upholstered furniture with the **PURATEX® Protection Spray**. This is excellent suited to retain the soil-repellent properties of the fabric and to refresh the impregnation when regularly semi-annually cared (available in our shop at [www.simpleclean.moebelpflegeshop.de](http://www.simpleclean.moebelpflegeshop.de)).

## General stain removing advice

IMMEDIATELY treat food and beverage stains with the **PURATEX® Synthetic Cleaner** because this will ensure the best possible way of removing them.

As a rule for all stains:

- Dab liquids off with an absorbent cloth.
- Always work from the edge to the middle of the stain.
- Always clean off in large areas from seam to seam.
- Never rub hard not to damage the surface texture.

### **For liquids that have already soaked in:**

First clean the fabric as described before. Let it dry thoroughly.

If the stain is still visible, please seek advice at LCK at [info@simpleclean-servicegarantie.de](mailto:info@simpleclean-servicegarantie.de) or call +49 (0) 7251 / 9625-0.

# Terms of the 5-year SIMPLEclean service warranty

## Terms of warranty

The 5-year service warranty commences on registration which must be completed within four months of the upholstery being delivered.

For regular cleaning and care, only use the **PURATEX® Synthetic Care Set**.

Your Follow-up warranty set you can either order online at [www.simpleclean-servicegarantie.de/nb](http://www.simpleclean-servicegarantie.de/nb) (delivered free of charge within Germany) or using the order card attached (a shipping charge will be made).

Treat your upholstered furniture once a week with the **Cleaning Glove** and thoroughly clean it at least twice a year with the **PURATEX® Synthetic Cleaner**. You can provide proof of cleaning by purchasing a **PURATEX® Synthetic Care Set** every year.

If you meet these requirements, you will be able to benefit from the following warranty cover:

## Scope of warranty

The 5-year service warranty of LCK GmbH applies exclusively to food or beverage stains (e. g. coffee, juice, coke).

If you have failed to notice a food or beverage stain and it has dried or cannot be removed with the **PURATEX® Synthetic Cleaner**, please contact LCK GmbH within 5 days. LCK will help you with specially developed cleaning products and stain removers. These are available free of charge under the terms of the warranty. LCK does, however, reserve the right to inspect the incident at the place of use.

If the stain cannot be removed with the special products provided, LCK will undertake to have the soiled area cleaned by a specialist at no charge and on a once-only basis.

You can reach the LCK advisory service from Monday to Friday at [info@simpleclean-servicegarantie.de](mailto:info@simpleclean-servicegarantie.de) or on the service hotline by calling +49 (0) 7251 / 9625-0. This is where you will be given competent and comprehensive expert advice on treating stubborn stains.

LCK's warranty obligation commences on registration which must take place within four months of the upholstery being delivered and ends automatically on expiry of the 5-year period.

The warranty does not replace any liability insurance and does not cover any cases of legal liability by the manufacturer of your upholstered furniture.

Following the occurrence of a stain leading to a warranty claim, the customer must bring such to the attention of LCK immediately, at the latest, however, within 5 days. The service warranty does not cover the warranty exclusions listed on pages 23 and 24.

**The warranty is valid in Austria, Belgium, Germany, France, Latvia, Luxembourg, the Netherlands, Poland and Switzerland.**



# How to get a 5-year SIMPLEclean service warranty

## Your warranty partner:

LCK GmbH

Im Unterfeld 2 • 76698 Ubstadt-Weiher • Germany

Phone: +49(0)7251/9625-0 • Fax: +49(0)7251/9625-29

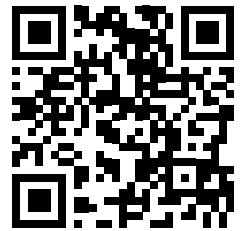
info@simpleclean-servicegarantie.de

www.simpleclean.moebelpflegeshop.de

## Step 1: Registration

To receive your 5-year warranty, we first need your registration. To do this, please register at [www.simpleclean-servicegarantie.de](http://www.simpleclean-servicegarantie.de) or complete the attached “Warranty Registration Card” and send it to LCK GmbH within four months of your brand-new upholstery being delivered.

If you do not want to conclude a service warranty, please order your **PURATEX® Synthetic Care Set** at [www.simpleclean.moebelshop.de](http://www.simpleclean.moebelshop.de).



## Step 2: Confirmation

On receiving your registration, LCK will send you a letter of confirmation either by e-mail or by post.

## Step 3: Order Process

Please order the PURATEX® Synthetic Care Set, either online at [www.simpleclean-servicegarantie.de/nb](http://www.simpleclean-servicegarantie.de/nb) (free of delivery charges within Germany) or with attached order card (plus delivery charges).

**IMPORTANT:** An essential condition for the maintenance of your warranty is the annual purchase of the **PURATEX® Synthetic Care Set**.

## Warranty exclusions

- Any problems not related with the furniture upholstery fabric.
- Problems resulting from cleaning and/or care with products other than the **PURATEX® Synthetic Care Set** or products from LCK.
- Any changes to the fabric and damage resulting from improper use, from use other than that intended or failure to observe the care instructions.
- Accident-related problems, such as burns, cuts, fire residue, water damage, vandalism, damage occurring in transit, animal urine etc.
- Fabric damage or discolouration attributable to the use of household products or chemical substances (alcohol, solvents, glass cleaners, colour essences, alcohol-based lotions, medications etc.).
- Normal creases or waves and bulges resulting in the upholstery fabric being stretched in the course of use.
- Fading caused by exposure to sunlight or halogen light
- Abrasion from use
- Staining, e.g. from denim or boldly coloured materials etc.
- Upholstered furniture used in public areas, such as offices, waiting rooms, hotel rooms, public authorities, conference rooms or commercial properties as well as retirement and old peoples' homes.
- Exhibits
- Damage caused by pointed objects (e.g. zips) or by pets (scratching, e.g. by cats).
- Problems resulting from repairs or alterations to the upholstery fabric (caused by specialists not recommended by LCK GmbH).
- Changes to the surface texture resulting from intensity of use (sitting marks).

Warranty cover will be lost if fabric care products are used other than the **PURATEX® Synthetic Care Set** or care products other than those from LCK.

**An application for the warranty can only be made within four months of the fabric upholstery being delivered.**

Any use of specialist services, repair or professional cleaning will not lead to any extension of the warranty which ends automatically after 5 years.

# SIMPLEclean Warranty Registration Card

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After receipt of your brand-new upholstery, please register either online at [www.simpleclean-servicegarantie.de](http://www.simpleclean-servicegarantie.de) or return this registration card to us within four months.

I have purchased a new SIMPLEclean upholstery from the following upholstered furniture retailer:

Retailer\*

Address

Country/post code/place

Delivery or invoice date\*

Model/colour

Fabric designation (see purchase contract)

To activate my 5-year service warranty I herewith order my first warranty set at a price of 29.30 EUR plus 4,50 EUR shipping costs within Germany. For deliveries abroad there are higher shipping costs:

**PURATEX® Synthetic Care Set, Art. No. 1105**

**200 ml Synthetic Cleaner, 200 ml Demineralized Water, 1 brush, 1 cloth, 1 cleaning glove**

The follow-up warranty set please order directly under [www.simpleclean-servicegarantie.de/nb](http://www.simpleclean-servicegarantie.de/nb) or with attached order form.

Datum

Unterschrift

\* Mandatory fields

Please do not forget to state the sender's address on the front.

## Warranty Registration Card

First name\*: Surname\*:

Street\*:

City\*:

Country\*:

Date of birth\*:

Phone number for queries\*:

E-mail\*:

\* Mandatory fields

Please  
affix postage  
stamp

LCK GmbH  
Im Unterfeld 2  
76698 Ubstadt-Weiher  
Germany



## SIMPLEclean Care Set – Order Card

I hereby order fabric care products for my SIMPLEclean upholstery:

- Follow-up set WITH warranty (free shipping within Germany only at [www.simpleclean-servicegarantie.de/nb](http://www.simpleclean-servicegarantie.de/nb))
- Follow-up set WITHOUT warranty (plus shipping charge of € 4.50 within Germany), also at [www.simpleclean.moebelpflege.shop.de](http://www.simpleclean.moebelpflege.shop.de)

**PURATEX® Synthetic Care Set, Art. No. 1105**  
**200 ml Synthetic Cleaner, 200 ml Demineralized Water, 1 brush, 1 cloth, 1 cleaning glove**

Price per item € 29.30 (incl. VAT) \_\_\_\_\_ pc(s) Total amount € \_\_\_\_\_

Prices valid until 31 Dec. 2016. Prices are subject to change.

\* Terms of payment: payment in advance, Terms of Delivery: ex works

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

First name\*:

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Surname\*:

Street\*:

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City\*:

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Country\*:

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Date of birth\*:

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Phone number for queries\*:

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E-mail\*:

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\* Mandatory fields

Please  
affix postage  
stamp

LCK GmbH  
Im Unterfeld 2  
76698 Ubstadt-Weiher  
Germany

